Aging and Disability Services

FUNCTION

The staff of Aging and Disability Services shares a vision of Montgomery County where seniors, persons with disabilities and their families are fully participating members of our community. They support a mission to affirm the dignity and value of seniors, persons with disabilities and their families by offering a wide range of information, direct services, protections and opportunities which promote choice, independence, and inclusion.

PROGRAM CONTACTS

Contact Jay Kenney of the HHS - Aging and Disability Services at 240.777.4565 or Bryan Hunt of the Office of Management and Budget at 240.777.2770 for more information regarding this service area's operating budget.

PROGRAM DESCRIPTIONS

Community Network for People with Disabilities

This program area provides supported employment for adults with developmental disabilities; service coordination; services for people with visual and hearing impairments and physical disabilities; summer camp for children with multiple disabilities; crisis management and intervention; school-to-work transition assistance; and the Home and Community Based Services Waiver for Children with Autism Spectrum Disorder (Autism Waiver). This program area also provides financial assistance to State-funded providers who serve adults with developmental disabilities

FY08 Recommended Changes
☐ *Enhance supplemental funding for service providers to the developmentally disabled.*
☐ *Annualize costs to serve developmentally disabled clients added in FY07.*

	Expenditures	WYs
FY07 Approved	13,731,600	29.2
FY08 CE Recommended	14,626,660	30.2

Assessment and Continuing Case Mgmt Svcs

This program area provides multi-disciplinary assessments, care planning, and case management services to frail seniors and adults with disabilities to remedy and prevent abuse, neglect, self-neglect, exploitation, or inappropriate institutionalization. Services include Adult Protective Services, Adult Evaluation and Review Services (AERS), Statewide Evaluation and Planning Services, Social Services to Adults, and the Public Guardianship Program.

Program Summary

	Expenditures	WYs
Community Network for People with Disabilities	14,626,660	30.2
Assessment and Continuing Case Mgmt Svcs	5,556,090	51.5
Assisted Living Services	2,021,010	6.3
Community/Nursing Home Med. Assist. & Outreach	2,456,710	32.7
In-Home Aide Services	5,055,190	17.5
Information and Assistance	833,650	9.5
Ombudsman Services	678,570	6.5
Respite Care	1,176,670	0.0
Senior Community Services	4,021,280	20.9
Senior Food Program	1,395,510	3.0
Service Area Administration	588,430	3.0
Totals	**38,409,770**	**181.1**

FY08 Recommended Changes

☐ *Enhance investigations and services to vulnerable adults at risk of abuse, neglect, and/or financial exploitation; with an additional unit to provide protective, social, and evaluation review services to seniors.*

☐ *Add funding to pilot the Montgomery County Adult Day Care Program which provides families/caregivers with financial support and respite from the care of their elderly family members.*

	Expenditures	WYs
FY07 Approved	4,904,500	48.6
FY08 CE Recommended	5,556,090	51.5

Assisted Living Services

This program area provides subsidies and case management for low-income seniors who live in group homes for the frail elderly and adult foster care homes for frail seniors and adults with disabilities.

FY08 Recommended Changes

	Expenditures	WYs
FY07 Approved	2,103,600	6.4
FY08 CE Recommended	2,021,010	6.3

Community/Nursing Home Med. Assist. & Outreach

This program area processes and certifies benefit applications for Federally-funded long-term care, community medical assistance, and Supplemental Security Income (SSI), for eligible recipients who meet financial and medical criteria.

FY08 Recommended Changes

	Expenditures	WYs
FY07 Approved	2,001,800	27.7
FY08 CE Recommended	2,456,710	32.7

In-Home Aide Services

This program area provides personal care assistance to seniors and eligible adults with disabilities who are unable to manage independently due to physical and/or mental impairments. In-home aide services prevent abuse, neglect, and exploitation of vulnerable adults and enhance overall quality of life by providing personal care, chore assistance, therapeutic support, self-care education, and escorted transportation.

FY08 Recommended Changes

☐ *Enhance the Personal Care Program which provides bathing and hygienic assistance to the frail elderly and individuals with disabilities who are unable to manage their activities of daily living.*

☐ *Enhance the Contractual Chore Service program to serve more eligible residents to help them remain in their homes and the community.*

	Expenditures	WYs
FY07 Approved	4,719,850	17.5
FY08 CE Recommended	5,055,190	17.5

Information and Assistance

This program area assists seniors, persons with disabilities, and their families, in defining service needs, locating required services, and facilitating the application process to access services.

FY08 Recommended Changes

	Expenditures	WYs
FY07 Approved	863,030	9.5
FY08 CE Recommended	833,650	9.5

Ombudsman Services

This program investigates and resolves complaints in nursing homes and assisted living facilities for seniors and people with disabilities made by residents, staff and family members.

FY08 Recommended Changes

	Expenditures	WYs
FY07 Approved	626,360	4.5
FY08 CE Recommended	678,570	6.5

Respite Care

This program provides temporary, occasional care of frail seniors and people with disabilities to give relief to families and other primary caregivers.

FY08 Recommended Changes

	Expenditures	WYs
FY07 Approved	1,160,150	0.0
FY08 CE Recommended	1,176,670	0.0

Senior Community Services

This program area provides funds for services that help seniors to remain independent in the community including: legal services; representative payee services; health insurance counseling; "visitor" services; grocery shopping; transportation to senior centers; subsidized employment; and socialization for seniors with visual impairments. This program area also administers and operates the Home and Community Based Waiver for Older Adults (Medicaid Long-Term Care Waiver).

FY08 Recommended Changes

☐ *Add an Occupational Therapist to conduct home evaluations and facilitate modifications to allow persons with disabilities and seniors to remain in their homes.*

	Expenditures	WYs
FY07 Approved	3,774,620	21.0
FY08 CE Recommended	4,021,280	20.9

Senior Food Program

This program provides lunches to seniors at sites around the County and also provides home-delivered meals, nutrition education, and physical fitness activities. It is administered in cooperation with a variety of public and nonprofit agencies including the Montgomery County Board of Education, which is responsible for a major portion of the food preparation.

FY08 Recommended Changes
❏ *Replace meal subsidy program funding for seniors due to grant termination.*

	Expenditures	WYs
FY07 Approved	1,235,820	3.0
FY08 CE Recommended	1,395,510	3.0

Service Area Administration

Aging and Disabilities Services Service Area Administration provides leadership and direction for the administration of Aging and Disability Services.

FY08 Recommended Changes
❏ *Add funding to establish a new Public Service Intern program for persons with disabilities.*

	Expenditures	WYs
FY07 Approved	479,150	3.0
FY08 CE Recommended	588,430	3.0

HEALTH AND HUMAN SERVICES Aging and Disability Services					
PROGRAM: In-Home Aide Services			**PROGRAM ELEMENT:**		
PROGRAM MISSION: To provide home-based support services, including personal care and/or chore services, to eligible frail seniors and people with disabilities who, with this assistance, are capable of remaining in their own homes and in the community					
COMMUNITY OUTCOMES SUPPORTED: • Children and vulnerable adults who are safe					
PROGRAM MEASURES	FY04 ACTUAL	FY05 ACTUAL	FY06 ACTUAL	FY07 BUDGET	FY08 CE REC
Outcomes/Results:					
Percentage of customers with no unmet personal care needs	92	93	95	90	90
Service Quality:					
Average customer service satisfaction rating by customers	81	81	83	80	80
Efficiency:					
Average cost per customer served ($)	7,734	9,249	9,584	9,874	10,061
Workload/Outputs:					
Number of customers served	519	458	476	478	496
Number of service hours provided	180,720	173,087	191,317	197,943	198,782
Inputs:					
Expenditures ($000)	4,014	4,236	4,562	4,720	5,055
Workyears	18.5	17.5	17.5	17.5	17.5

HEALTH AND HUMAN SERVICES
Aging and Disability Services

PROGRAM:	**PROGRAM ELEMENT:**
Persons with Disabilities Outreach Services	Disability Services - Resource Coordination

PROGRAM MISSION:
To provide supportive services to individuals with developmental disabilities who are living in the community, and to their families

COMMUNITY OUTCOMES SUPPORTED:
• Children and vulnerable adults who are safe
• Individuals and families achieving their maximum level of self-sufficiency

PROGRAM MEASURES	FY04 ACTUAL	FY05 ACTUAL	FY06 ACTUAL	FY07 BUDGET	FY08 CE REC
Outcomes/Results:					
Percentage of customers who remained in the same home with the help of supportive services	93	94	90	94	94
Amount of Federal and State funds provided to County residents for services ($000)	NA	70,257	75,001	79,000	82,000
Percentage of Montgomery County youth with disabilities who have successful outcomes after graduation from high school	85	86	90	90	90
Service Quality:					
Percentage of customers/families reporting satisfaction with access to care	NA	NA	61	65	65
Percentage of customers/families reporting satisfaction with the level of respect from service providers	NA	NA	87	90	90
Percentage of customers/families reporting satisfaction with their ability to participate in activities in the community	NA	NA	91	90	90
Percentage of customers/families reporting satisfaction with their ability to make choices about their lives	NA	NA	72	75	75
Percentage of eligibility determinations completed by the State standard	91	94	94	94	95
Efficiency:					
Cost per customer for resource coordination services ($)	1,107	1,055	1,052	1,121	1,121
Workload/Outputs:					
Number of customers served	3,216	4,034	3,952	3,800	3,800
Inputs:					
Expenditures ($000)	3,561	4,254	4,159	4,261	4,261
Workyears	12.6	20.5	20.8	20.8	20.8